

Functional Quality Responsible Automotive Infotainment Area

❖ **Workplace:** Tunis

❖ **Positions required:** 5 Open positions

❖ **Job description:**

Diagnosis of the anomalies of Infotainment components applied on cars, with reference to the current production carlines:

(For diagnosis we mean: reception of the ticket, analysis of the complaint, verification of SW installed on the component, management of the diagnosis according to the problem:

- Know problem → ticket answer
- Unknown problem → verification of the specification with component's specialist → ticket answer

❖ **Technical Skills:**

- Availability to reach dealers and logs capture on vehicles to make diagnosis
- Customer tool access (GIM, IMAN, Polarion, CODEP, E-Sigi, E-Contact, Link-Entry, Extra, Generation SAM File for collection Radio Log File)
- Support Tutorship, Teseo, RG meeting
- Identification of corrective actions for each anomaly, planning their entry into production, and their availability at the Service network (dealers aftersale)
- Generation of "Lessons learned" to prevent a recurrence of the same anomaly in the future
- Benchmarking on Infotainment Components performances
- Generation of Quality Target for new projects under development
- Budget management, including all planned quality actions (creation of Cost Reduction Actions)
- Reports generation (one-pagers)

- ❖ **Language skills:** Italian and English are mandatory. Would be nice to have to share information with customer, partners and eventually suppliers.

- ❖ **Eligibility and closing date:** This vacancy will be filled as soon as possible, and applications should normally reach us no later than 28.02.2021

- ❖ **Email to send your CV:** fcarlevato@micla.info (only in English language and in PDF format)

ABOUT MICLA -ENGINEERING & DESIGN SERVICES FOR INDUSTRIAL PROJECTS

MICLA was founded in 2005 in Turin with the aim to support its clients, offering qualified resources in automotive area and generally in industry. Today, with over 15 years of experience, MICLA can count on over 200 collaborators in Italy, Germany and Brazil owning diversified skills and experiences, from design to the entire product development cycle.

AUTOMOTIVE. MICLA offers engineering and design services for international customers, supporting the automotive sector since the beginning, and, from 2017, delivering productive activities.

RAILWAY. MICLA is convinced that digital technologies will enable the rail sector to improve its appeal and capacity, especially when fully integrated in the design, operation and maintenance phases. The innovation will focus on control systems and communication with signaling systems in order to fully automate the railway sector and improve traffic flows.

AERONAUTICAL. Thanks to its aeronautical engineers, MICLA is on the front line of researching about new technology in military or civilian aviation. Including aircraft design and development, manufacturing and flight experimentation, jet engine production and experimentation, and drone (unmanned aerial system) development.

BOATS MICLA's primary responsibility is to maintain the mechanical propulsion systems of marine vessels, including engines, pumps, boilers and generators. Additional responsibilities include maintaining electrical, refrigeration, ventilation, heating and cooling systems.